

09/892,663

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Smith Examiner: Chankong, D.  
Serial No.: 09/892,663 Group Art Unit: 2152  
Filed: June 28, 2001 Docket No.: 20009.0133US01(BS00-354)  
Title: Technician Wireline and Wireless Intranet Access Via Systems Interface to  
Legacy Systems

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 27, 2005.

By

Name: Jeramie J. Keys

INFORMATION DISCLOSURE STATEMENT (37 C.F.R. § 1.97(c)(2))

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

With regard to the above-identified application, the items of information listed on the enclosed SB08 form are brought to the attention of the Examiner.

This statement should be considered because it is submitted after first office action on the merits but before an action closing prosecution. This information disclosure statement is being submitted with the appropriate fee due.

In accordance with 37 C.F.R. §1.98(a)(2), a copy of each foreign patent document and non-patent literature listed on the enclosed SB08 form is provided.

No representation is made that a reference is "prior art" within the meaning of 35 U.S.C. §§ 102 and 103 and Applicants reserve the right, pursuant to 37 C.F.R. § 1.131 or otherwise, to establish that the reference(s) are not "prior art." Moreover, Applicants do not represent that a reference has been thoroughly reviewed or that any relevance of any portion of a reference is intended.

10/06/2005 SSITHIB1 00000123 09892663

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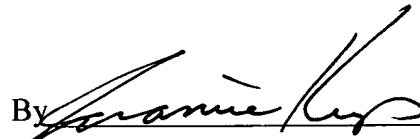
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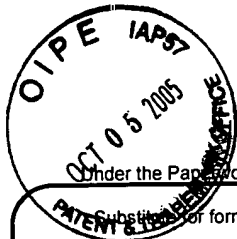
Application Number: 09/892,663  
Attorney Docket Number: 20009.0133US01

Consideration of the items listed is respectfully requested. Pursuant to the provisions of M.P.E.P. 609, it is requested that the Examiner return a copy of the attached SB08 form, marked as being considered and initialed by the Examiner, to the undersigned with the next official communication.

Please charge any additional fees or credit any overpayment to Deposit Account No. 503025.

WITHERS & KEYS, LLC  
P.O. Box 71355  
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By   
Name: Jeramie J. Keys  
Reg. No.: 42,724  
Initials: JJK



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**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Sheet 1 of 3

**Complete if Known**

Application Number	09/892,663
Filing Date	June 28, 2001
First Named Inventor	Smith et al.
Art Unit	2152
Examiner Name	Chankong, D.
Attorney Docket Number	20009.0133US01 (BS00-354)

**U. S. PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
	1	US- 6,052,785	04/18/2000	Lin	
	2	US- 5,873,070	02/16/1999	Bunte	
	3	US- 6,035,285	03/07/2000	Schlect	
	4	US- 6,445,774	09/03/2002	Kidder	
	5	US- 6,671,824	12/30/2003	Hyland	
	6	US- 5,953,389	09/14/1999	Pruett	
	7	US- 6,023,684	02/08/2000	Pearson	
	8	US- 5,805,775	09/08/1998	Eberman	
	9	US- 5,812,977	09/22/1998	Douglas	
	10	US- 5,799,279	08/25/1998	Gould	
	11	US- 6,473,407	10/29/2002	Ditmer	
	12	US- 5,963,940	10/05/1999	Liddy	
	13	US- 6,487,278	11/26/2002	Skladman	
	14	US- 5,826,270	10/20/1998	Rutkowski	
	15	US- 5,696,906	12/09/1997	Peters	
	16	US- 5,583,937	12/10/1996	Ullrich	
	17	US- 6,539,548	03/25/2003	Hendricks	
	18	US- 6,080,202	06/27/2000	Strickland	
	19	US- 6,092,192	07/18/2000	Kanevsky	

**FOREIGN PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> (if known)				
	20	EP 0732850	09/18/1996	Gen Instrument Corp.		

Examiner  
SignatureDate  
Considered

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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**Complete if Known**

*(Use as many sheets as necessary)*

Sheet	2	of	3
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Application Number	09/892,663
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Examiner Name	Chankong, D.
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## U. S. PATENT DOCUMENTS

[illegible]

## FOREIGN PATENT DOCUMENTS

[illegible]

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Signature**

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Substitute for form 1449/PTO

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STATEMENT BY APPLICANT***(Use as many sheets as necessary)***Complete if Known**

Application Number	09/892,663
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Attorney Docket Number	20009.0133US01 (BS00-354)

Sheet 3 of 3

**NON PATENT LITERATURE DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
	29	no author; FieldCentrix Selects BellSouth's Intelligent Wireless Network to Bring Wireless Data Solution to Field Service Companies, August 24, 1999; BusinessWire; Dialog copy pages 1-2.	
	30	Moran et al.; "Multimodal User Interfaces in the Open Agent Architecture", Proceedings of the 2nd International Conference on Intelligent User Interfaces, August 1996.	
	31	Conversay "Speech Technology Solutions", White Paper C 2001.	

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